



# Metropolitan Pool Service Swim Lesson Registration

Register for swim lessons online at [www.metropools.com/swim-lessons](http://www.metropools.com/swim-lessons)

## Starfish



Swim School

### Session 1- June 15th-June 26th

- ◆ Registration deadline for Session 1 is Monday, June 1st

### Session 2- July 6th- July 17th

- ◆ Registration deadline for Session 2 is Monday, June 21st

- **Class cost is \$75 per student/class**
  - Payment is required on the first day of class
  - Checks can be made payable to Metropolitan Pool Service
- **Your swim instructor will contact you the week before class starts.**
  - At that time you will be given the start and end time for the class
  - All classes are 30 mins
- **Minimum of 10 students from the development is required for class to be held.**
- **Make-up classes will be held for weather or mechanical cancellations only.**
- **Diving will only be taught in pools 9ft in depth or greater.**

***Can't wait  
to see you  
there!***



If depth requirements are not met at your pool, children will still pass course if all other skills are performed.

- **The first Monday of class will be a payment and registration day. NO CLASS WILL BE HELD. (Except Ridgefield)**

**Use the chart below to determine which color group best fits your child's swimming abilities!**

WHITE	RED	YELLOW	BLUE	GREEN
IF Student	IF Student	IF Student	IF Student	IF Student
Is afraid of water...	Can't swim without support but loves the water...	Can swim underwater or on the surface, and can get an occasional breath...	Can float on front and back...	Can swim freestyle with rotary (side) breathing...
Will not get face wet...	Will get face wet...	Will jump in...	Is not afraid...	Can tread water for at least 15 seconds...
Red Cross Equivalent- Seahorse	Red Cross Equivalent- Seahorse/ Guppy	Red Cross Equivalent- Guppy	Red Cross Equivalent- Flipper	Red Cross Equivalent- Seal
SIGN UP FOR WHITE GROUP	SIGN UP FOR RED GROUP	SIGN UP FOR YELLOW GROUP	SIGN UP FOR BLUE GROUP	SIGN UP FOR GREEN GROUP

## **SWIM LESSON FAQ's**

**(Q) How old does a child have to be to participant in your lessons?**

(A) We understand that children develop at different ages, because of this we do not have a minimum age for swim lessons. We just ask that the child be able to sit & follow directions from the teacher.

**(Q) I signed two (or more) of my children up, can their classes be at the same time?**

(A) If your children are signing up for the same level, then yes. If you are signing the children up for different levels, then no. Most developments will only have 1 instructor, because of this, each class level will be taught at different times. If you have siblings you wish to have in the same level & same time, please indicate that on your registration.

**(Q) Swim lessons don't work for my child's schedule in the morning, do you offer afternoon/evening classes?**

(A) Unfortunately, we only offer morning swim lessons currently. However, many local recreation centers offer afternoon/evening swim lessons.

**(Q) How long are the swim lesson classes?**

(A) 30 mins

**(Q) When will I know what time my child swim lesson class will be?**

(A) All lessons will be held prior to the pool opening. An instructor will contact you 1 week prior to the class & let you know the exact time for your child's session.

**(Q) I'm worried my child isn't ready for swim lessons. What happens if I decide the lessons are not a good fit for my child?**

(A) Please contact the main office at 216-741-9451 as soon as you decide to remove your child from the class. If the child has participated in 2 classes or less, we will give a full refund. If it has been 3 classes or more, we will provide a partial refund on an individual basis.

**(Q) Can I sign up for swim lessons if I do not live in the development?**

(A) Unfortunately, you must live in the development to sign a child up for swim lessons. You do not have to be directly related to sign a child up in your development.

**(Q) When do I pay for the swim lesson class?**

(A) Payment in full will be due to the instructor on the first Monday of your class.

**(Q) I do not remember which level my child was in last year; how do I find this out?**

(A) If your child took the class through MPS please contact our office & we will look that up for you.

**(Q) I signed more than one child up, do I get a discount?**

(A) The cost per child is \$75. We do not give discounts for signing up multiple children.

**(Q) My child participated in swim lessons at another facility in the past, which level should I sign my child up for?**

(A) Please contact the facility your child took lessons before. Each level should have a name associated with it such as "Sea Horse" or "Guppy". We have details of each level on our website. You can reference this and choose the level best suited.

**(Q) I'm not sure which level is best for my child, what should I do?**

(A) Pick the class that you think works best. When swim lessons start, we can always move the child up or down a level based on their skill set. PLEASE keep in mind your child's feelings, it is often better to move a child up a level because they are doing a good job vs moving them down.

**(Q) Your website says swim lessons will be held over a 2-week period, will my child have swim lessons every day during that time?**

(A) No. The first Monday of lessons will be a payment and registration day (EXCEPT Ridgefield). Classes will not be held Saturday or Sunday, and the last Friday is a make-up day if any class is cancelled.

**(Q) Its predicted to rain tomorrow, will my child still have class?**

(A) Instructors will make the call the day of swim lessons and will contact each parent if the class is canceled. In the event a class is canceled, your instructor will set up a makeup day. Most makeup classes will be held on the last Friday.

**(Q) My child has a disability; will this affect their participation in the class?**

(A) No. You are not obligated to disclose if your child has a disability. You only need to disclose the information if you feel doing so will help the instructor meet your child's needs.